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July 1, 2014

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writer's contact information sta@bloostonlaw.com 202-828-5562

REDACTED - FOR PUBLIC INSPECTION

VIA HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

RE:

Form 481 – Carrier Annual Reporting Data Collection, 2014

WC Dockets No. 14-58, 10-90 and 11-42

Dear Ms. Dortch:

Pursuant to sections 54.313(i) and 54.422(c) of the Commission's Rules, MoKan Dial Telephone Company (the "Company") hereby submits a copy of its "FCC Form 481 – Carrier Annual Reporting Data Collection Form" for Study Area Code 411807 (Kansas), as filed with the Universal Service Administrative Company. A copy is also being submitted to the appropriate state regulatory commission and tribal government, as further required by sections 54.313(i) and 54.422(c).

Pursuant to the Protective Order adopted by the Commission in this proceeding,² the Company requests confidential treatment for the financial information included in its report, as required by §54.313(f)(2), on the grounds that it is commercially sensitive information that is not

^{1 47} CFR §§54,313 and 54,422,

² In the Matter of Connect America Fund, et al., PROTECTIVE ORDER, WC Docket No. 10-90, et al., DA 12-1857, released November 16, 2013.

normally released to the public. The Company also requests confidential treatment for its Five Year Service Quality Plan pursuant to sections 0.457 and 0.459 of the Commission's Rules. A letter in support of the Company's request is attached hereto.

In accordance with the Protective Order and the Commission's rules, two redacted copies and one non-redacted copy have been submitted on paper via hand delivery to the Secretary's Office, two non-redacted copies have been submitted for hand delivery to Mr. Charles Tyler of the Telecommunications Access Policy Division, and a redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please do not hesitate to contact the undersigned.

Sincerely,

Salvatore Taillefer, Jr.

Counsel to MoKan Dial Telephone Company

CC:

Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau

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VIA HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

RE: Form 481 – Carrier Annual Reporting Data Collection, 2014 WC Dockets No. 14-58, 10-90, and 11-42

Dear Ms. Dortch:

Pursuant to §0.457 and §0.459 of the Commission's rules, MoKan Dial Telephone Company ("the Company"), by its attorneys, hereby requests that certain materials and information be withheld from public inspection. Specifically, the Company requests confidential treatment of the Five Year Service Quality Improvement Plan (the "Plan" or "confidential information") attached to its Form 481 filing.

In support of its request for confidential treatment and pursuant to the requirements under § 0.459(b) of the Commission's rules, the Company states the following:

1. Identification of the specific information for which confidential treatment is sought.

The Company seeks confidential treatment of the Five Year Service Quality Improvement Plan, attachment 411807KS112 to the Form 481 filing accompanying this letter, which contains sensitive financial information about the Company as well as information about the Company's projected network improvements and upgrades for voice and broadband services during the period from 2015 through 2019.

2. Identification of the Commission proceeding in which the information was submitted or description of the circumstances giving rise to the submission.

The documents are being submitted as part of the annual Eligible Telecommunications Carrier Report (Form 481) mandated by section 54.313 of the Commission's rules.

3. Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged.

The data described is highly confidential and sensitive commercial and financial information which constitutes trade secrets or sensitive commercial and financial information that "would customarily be guarded from competitors," and is therefore exempted from mandatory disclosure under FOIA Exemption 4 and Section 0.457(d) of the Commission's rules.²

4. Explanation of the degree to which the information concerns a service that is subject to competition.

The Plan relates to voice and broadband services provided by the Company that are subject to competition from competitive local exchange carriers, cable television system operators, electric power utilities, fixed and mobile wireless service providers, and/or satellite carriers.

5. Explanation of how disclosure of the information could result in substantial competitive harm.

Disclosure of the confidential information is likely to result in substantial competitive harm to the Company because the confidential information could provide competitors with commercially sensitive insights related to the Company's operations, service offerings, and costs.

6. Identification of any measures taken by the submitting party to prevent unauthorized disclosure.

The Company does not make the Five Year Service Quality Improvement Plan or any of the information contained therein publically available in any way, and further limits internal access to key employees subject to strict non-disclosure obligations.

7. Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties.

The Company does not make the confidential information available to the public and it has not previously allowed disclosure of the confidential information to third parties that are not otherwise bound by confidentiality obligations.

¹ *Id.* § 0.457(d)(2). ² 5 U.S.C. § 552(b)(4): 47 C.F,R. § 0.457(d).

8. Justification of the period during which the submitting party asserts that the material should not be available for public disclosure.

The confidential information should be treated as confidential for an indefinite period, as the Company will always be subject to competition and the competitive harms associated with the disclosure of the confidential information.

In order to provide adequate protection from public disclosure, the Commission should strictly limit distribution of the confidential information within the Commission on a "need to know" basis and not allow any distribution outside of the Commission. In the event that any person or entity outside the Commission requests disclosure of the confidential information, the Company requests that it be so notified immediately so that it can oppose such request or take other action to safeguard its interests as it deems necessary.

Please direct any questions regarding this submission to the undersigned.

Respectfully submitted,

Salvatore Taillefer, Jr.

Counsel for

MoKan Dial Telephone Company

FCC For	m 481 - Carrier Annual Reporting	= FOR PUBL		AND THE RESERVE TO SERVE THE PARTY OF THE PA	0-0986/OMB Control No. 3060-0819
	Data Collection Form			July 2013	
	Study Area Name	411807 MOKAN DIAL INC-KS			
<015>	Study Area Name	2015	<u> </u>		
<020>	Program Year Contact Name: Person USAC should contact	2015			
	with questions about this data	Deborah Nobles			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9046880029 ext.			
<039>	Contact Email Address: Email of the person identified in data line <030>	dnobles@townes.net		2019/07/2009	2.
					54313 54.422
ANNUA	LEREPORTING FOR ALL CARRIERS				Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worl	rsheet)	V 33.5
	Outage Reporting (voice)		(complete attached work	sheet)	
<210> <300>	Unfulfilled Service Requests (voice)	outages to report			v
<300>	Data America Requests (voice)			1	
<310>	Detail on Attempts (voice)				
				(attach descriptive de	locument)
2000-	Linfulfilled Service Requests (broadband)	†	-		V
<32Ü>	Unfulfilled Service Requests (broadband) 0			7	house many sources, as
<330>	Detail on Attempts (broadband)				
				(attach descriptive	document)
<400>	Number of Complaints per 1,000 customers (voice)	183			
<410>	Fixed 0.0				V
<420> <430>	Mobile Number of Complaints per 1,000 customers (broadb	and)			
<440>	Fixed 0.0				
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection Ru	les Compliance	(check to indicate certif	cation!	
<500>	411807ks510.pdf			cation	
<510>			(attached descriptive	document)	V V
	!				
<600>	Functionality in Emergency Situations		(check to indicate certifi	ication	
10002	411807ks610.pdf		Teneck to marcate certific	Ludony	
			(attached descriptive dec	ument)	V V
<610>					
<700>	Company Price Offerings (voice)		(complete attached wor	ksheet)	V
	Company Price Offerings (broadband)		(complete attached wor		V
	Operating Companies and Affiliates		(complete attached wor		
	Tribal Land Offerings (Y/N)? Voice Sequence Pate Comparability	(if y	es, complete attached wor		
~1000>	Voice Services Rate Comparability 411807ks1010.pdf		(check to Indicate certifi	curiON)	
Z1010-			fattach descriptive doc	iment)	
<1010>				pre envillant seess	
<1100>	Terrestrial Backhaul (Y/N)?	(if		lication)	
<1110>			(complete attached wor	ksheet)	
	Terms and Condition for Lifeline Customers		(complete attached wa		
	Price Cap Carriers, Proceed to Price Cap Additional D				
<2000>	Including Rate-of-Return Carriers affiliated with Pri	ce Cap Local Exchange	Carriers (check to Indicate certific	cation)	
<2005>			(complete attached work		
<3000>	Rate of Return Carriers, Proceed to <u>ROR Additional I</u>	Documentation Works		ration	V 15555
<3000>	REDACTED	- FOR PUBLI	CINSPECT	ION	

10012014130141414141	rvice Quality Improvement Reporting llection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	411807
<015>:	Study Area Name	MCKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>:	dnobles@townes.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no.) O •
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a
	Please check these boxes below to confirm that the attached documents(s), on lir 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
117>	How (USF) was used to improve service: capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

- 1	(200) Service Outage Reporting (Voice) Data Collection Form			FCC Form 481 OMB Control	No: 3060-0986/ÖMBiCantrol	No. 3060-0819
				July 2013		

<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext,
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net

	<a>	<b1></b1>	<b2></b2>	<bd><bd><bd><bd><bd><bd><bd><bd><bd><bd></bd></bd></bd></bd></bd></bd></bd></bd></bd></bd>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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(700) Price Offerings including Voice Rate Data	FCC Form 4	81
Data Collection Form	ove con-	No.: 3060-0986/OMB Control No.: 3060-0819
	July 2013	

<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	dnobles@townes.net

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge

1/1/2014

	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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		July 2013
<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnoblesétownes.net

≮413 State	<a2> Exchange (ILEC)</a2>	 ⟨b1> Residential Rate	State Regulated		Broadband Service - Download Speed (Mbps)	Stoped (Mbps)	Cd3× Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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		<u> </u>	 	200				
			See attac worksheet -					

Data Coll	erating Companies ection Form			FCC Form 481 OMB Control No., 3060-0986/OMB Control No., 3060-0819 July 2013				
<010>	Study Area Code	411807						
<015>								
<020>		MOKAN DIAL IN 2015	C-KS					
<030>		Deborah Nobles						
<035>		9046880029 ex						
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@towne	es.net					
<810>	Reporting Carrier McKan Dial, Inc Kansas							
<811>	Holding Company Townes Tele-Communications, Inc.			52/52 5/2/50 78/55 NSSS 18/5/5				
<812>	Operating Company N/A							
<813>	<e1> Affiliates</e1>	MARINE	<a2> SAC</a2>	ca3⇒ Doing Business As Company or Brand Designation				
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<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030:	> dnobles@townes.net
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
If your o	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to confi	rm the status described on the attached document(s), on line 920,	
demons	trates coordination with the Tribal government pursuant to	Select
§ 54.31		res;No; NA)
<921>	Needs assessment and deployment planning with a focus on Tribal	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	
28 174 163		

rates of the ball of the control of	a Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No.: 3060-0986/OMB Control No.: 3060-0819 July 2013
<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	rms and Condition for Lifeline Customers ection Form				-0986/OMB Control No. 3060-0819
<010>	Study Area Code		411807		
<015>	Study Area Name		MOKAN DIAL INC-KS	20000000	
<020>	Program Year		2015		
<030>	Contact Name - Person USAC should contact regarding this data	1000	Deborah Nobles		
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030>	9046880029 ext.		
<039>	Contact Email Address - Email Address of person identified in data li	ine <030:	anobles@townes.net		
			411807ks1210.pdf		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans				
		9	Na	me of Attached Document	
<1220>	Link to Public Website	НТТР			
or the we	neck these boxes below to confirm that the attached document(s), on line 1 bsite listed, on line 1220, contains the required information pursuant to a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:	•			w w
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V			
<1222>	Details on the number of minutes provided as part of the plan,	~			
<1223>	Additional charges for toll calls, and rates for each such plan.	V			

es below to note compilance on its five year service quality plan (pursuant	MOXAN DIAL INC-KS 2015 Deborah Nobles 9046880029 ext. dnoblas@townes.net Integrangestudasconsomminations in the decomplement of the financial reporting requirements in formation reported on this form and in the documents attached below is accurate. Name of Attached Document Listing Required Information Name of Attached Document Listing Required Information 6012 contains the required information pursuant to essess of community anchor institutions to which began
not Name - Person USAC should contect regarding this data tot Telephone Number - Number of person identified in data line <0305 tot Email Address - Email Address of person identified in data line <0305 tot Email Address - Email Address of person identified in data line <0305 tot Email Address - Email Address of person identified in data line <0305 tot Email Address - Email Address of person identified in data line <0305 tot Email Address - Email Address of the Selection (and the Selection (and Se	Deborah Nobles 9946880029 ext. dnoblas@townes.net responses net responses and the financial reporting requirements at to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements at information reported on this form and in the documents attached below is accurate: Name of Attached Document Listing Required Information 6012 contains the required information pursuant to
not Telephone Number - Number of person identified in data line <0300- tot Email Address of person identified in data line <0300- tot Email Address of person identified in data line <0300- immunipromonional measurement of the second	9046880029 ext. doob as 8 townes, net. introduced by the state of the
es below to note compilance on its five year service quality plan (pursuant CFR § 54.313(f)(2). I further certify that the ress Report on 5 Year Plan stone Certification (47 CFR § 54.313(f)(1)(j)) e check this box to confirm that the attached document(s), on line 3 (f)(1)(ii), the carrier shall provide the number, names, and addresing access to broadband service in the preceding calendar year.	International distinctions and an international distinction of the following state of the f
es below to note compilance on its five year service quality plan (pursuant CFR § 54.313(f)(2). I further certify that the ress Report on 5 Year Plan stone Certification (47 CFR § 54.313(f)(1)(ii)) e check this box to confirm that the attached document(s), on line 3(s) 13 (f)(1)(ii), the carrier shall provide the number, names, and addresing access to broadband service in the preceding calendar year.	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compilance with the financial reporting requirements in information reported on this form and in the documents attached below is accurate: Name of Attached Document Listing Required Information.
ress Report on 5 Year Plan storie Certification (47 CFR § 54.313(f)(1)(li)) e check this box to confirm that the attached document(s), on line 3(f)(1)(li), the carrier shall provide the number, names, and addreing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information
storic Certification (47 CFR § \$4.313(f)(1)(i)) e check this box to confirm that the attached document(s), on line 3(s) 13 (f)(1)(ii), the carrier shall provide the number, names, and addreing access to broadband service in the preceding calendar year.	1012 contains the required information pursuant to
e check this box to confirm that the attached document(s), on line 30 113 (f)(1)(ii), the carrier shall provide the number, names, and addre ing access to broadband service in the preceding calendar year.	1012 contains the required information pursuant to
113 (f)(1)(ii), the carrier shall provide the number, names, and addre- ing access to broadband service in the preceding calendar year.	1012 contains the required information pursuant to
113 (f)(1)(ii), the carrier shall provide the number, names, and addre- ing access to broadband service in the preceding calendar year.	012 contains the required information pursuant to esses of community anchor institutions to which began
nunity Anchor Institutions [47 CFR §.54.313(f)(1)(1))	
nunity Anchor institutions (47 CFR § 54.313(f)(1)(ii))	
ment to a report of the real o	1
	Name of Attached Document Listing Required Information
r company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No) (Yes/No)
does your company file the RUS annual report	
	(, contains the required information pursuant to § 54,313(f)(2) compliance requires:
	Ц
ment(s) for Balance Sheet, Income Statement and Statement of Cas	sh Flows
response is yes on line 3014, attach your company's RUS annual t and all required documentation	
	Name of Attached Document Listing Required Information
response is no on line 3014, is your company audited?	(Yes/No)
response is yes on line 3018, please check the boxes below to	
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
ument(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
gement letter issued by the independent certified public accountant that p	performed the company's financial audit.
e response is no on line 3018, please check the boxes below infirm your submission, on line 3026 pursuant to § 54.313(f)(2), ains:	
of their financial statement which has been subject to review by an endent certified public accountant or 2) a financial report in a at comparable to RUS Operating Report for Telecommunications	
riving information subjected to a review by an independent certified caccountant.	
rlying information subjected to an officer certification.	
ment(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows 411807KS3026.pdf
	these boxes to confirm that the attached document(s), on line 301; onld copy of their annual RUS reports (Operating Report for Immunications Borrowers) ment(s) for Balance Sheet, income Statement and Statement of Calersponse is yes on line 3014, attach your company's RUS annual and all required documentation. The sponse is yes on line 3014, is your company audited? The sponse is yes on line 3018, please check the boxes below to myour submission, on line 3026 pursuant to \$54.313(f)(2), contains a copy of their audited financial statement; or (2) a financial report in a fill ment(s) for Balance Sheet, income Statement and Statement of Cogement letter issued by the independent certified public accountant that response is no on line 3018, please check the boxes below fill myour submission, on line 3026 pursuant to \$54.313(f)(2), sins: of their financial statement which has been subject to review by an endent certified public accountant or 2) a financial report in a fill tomparable to RUS Operating Report for Telecommunications wers, filling information subjected to a review by an independent certified accountant.

Data Col	tion - Reporting Carrier ection Form	UMB Control No. 3060-0986/OMB Control No. 3060-0819
		- July-2013
<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person Identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	dnobles@townes.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibli recipients; and, to the best of my knowledge, the information repo		uirements for universal service support
Name of Reporting Carrier: MOKAN DIAL INC-KS		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 06/27/2014
Printed name of Authorized Officer: Deborah Nobles		
Title or position of Authorized Officer: Vice-President of Regu	latory Affairs	
Telephone number of Authorized Officer: 9046880029 ext.		***************************************
Study Area Code of Reporting Carrier: 411807	Filing Due Date for this form: 07/01/2014	

Attachments

Response to Line 112 MoKan Dial, Inc. - Kansas Study Area 411807

<u>Initial Five-year Service Quality Improvement Plan – 47 C.F.R. §54.202(a)</u>

MoKan Dial, Inc. - Kansas ("MoKan") submits its initial five-year build-out Service Quality Improvement Plan pursuant to C.F.R. §54.202(a)(1)(ii) that specifies the proposed improvements or upgrades to MoKan's network throughout its service area. In addition, MoKan is providing information that includes an estimate of the population that will be served as a result of these improvements.

The receipt of USF support, combined with other funding sources will allow MoKan to continue to meet its broadband obligations within its service area, complete service requests within a reasonable amount of time, and provide reliable, state-of-the-art, high-quality voice and broadband service, to its 2,963 rural customers in 3 wire center. The projects listed within this plan will be used to improve or upgrade the network over the next five years.

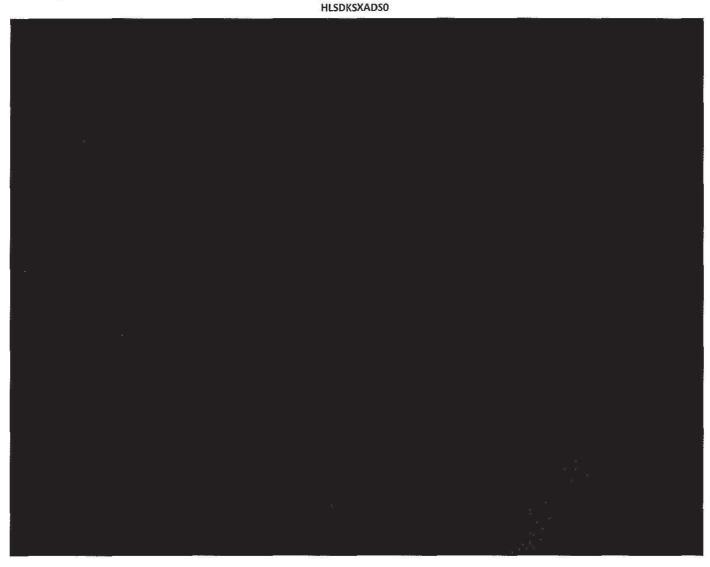
Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014

Mokan Dial Kansas

SAC: 411807

Louisburg

Wire Center CLLI: LSBGKSXADS0



Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014

Mokan Dial Kansas

SAC: 411807

Louisburg

Wire Center CLLI:

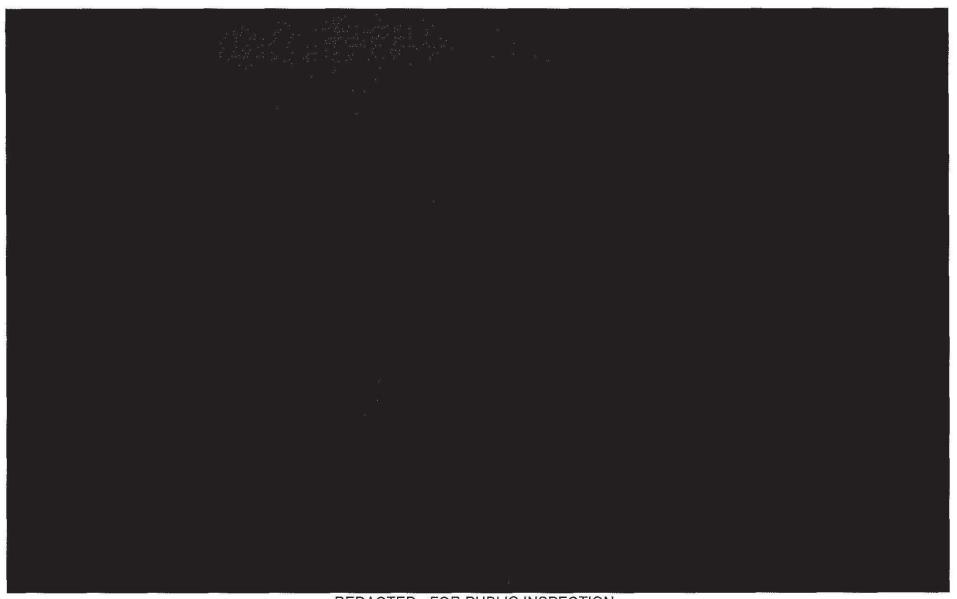
LSBGKSXADS0 HLSDKSXADS0



Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014 Mokan Dial Kansas

Louisburg

SAC: 411807
Wire Center: LSBGKSXADS0
HLSDKSXADS0



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Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014

Mokan Dial Kansas

SAC: 411807

Rantoul

Wire Center CLLI:

RNTLKSXADS0



Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014

Mokan Dial Kansas

SAC: 411807

Rantoul

Wire Center CLLI: RNTLKSXADSO



Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014 Mokan Dial Kansas

Rantoul

SAC: 411807 Wire Center: RNTLKSXADS0



Carrier Name:

MoKan Dial, Inc. - Kansas

Carrier SPIN:

143002299

Carrier SAC:
Operating State:

411807 Kansas

Line 510:

Service Quality Standards and Consumer Protection Rules Compliance

MoKan Dial, Inc. ("MoKan" or "the Company") complies with the following Kansas Corporation Commission ("KCC") Telecommunications Carrier Code of Conduct and the LEC Quality of Service Standards Administrative Guidelines established in Docket No. 95-GIMT-047-GIT. Monthly results of the Company's compliance with the quality of service benchmarks are filed quarterly with the KCC. The reports show that MoKan has achieved the service objectives and performance benchmarks established by the KCC.

MoKan complies with the following federal consumer protection rules and regulations:

FCC 47 C.F.R. §§64,2001-64,2011 – Customer Proprietary Network Information ("CPNI")
FTC 16 C.F.R. §681.2 – Identity Theft Red Flags and Address Discrepancies Under the Fair and
Accurate Credit Transactions Act of 2003

All customer protection and disclosures established by the Fair Credit Reporting Act (15 U.S.C. §§1681, et seq.) and the Truth in Lending Act (15 U.S.C. §§1601, et seq.)

The Company has a CPNI Policy Manual detailing and enforcing the requirements of the federal CPNI rules. Each year, the CPNI Compliance Officer (1) communicates with the Company's attorneys and/or consultants regarding CPNI responsibilities, requirements and restrictions; (2) supervises the training of Company employees and agents who use or have access to CPNI; (3) supervises the use, disclosure, distribution or access to the Company's CPNI by independent contractors and joint venture partners; (4) maintains records regarding the use of CPNI in marketing campaigns; and (5) receives, reviews and resolves questions or issues regarding use, disclosure, distribution or provision of access to CPNI. The CPNI Compliance Officer certifies compliance annually with the FCC by March 1.

The Company has an Identity Theft Prevention Program ("the Program") that was approved by the Board of Directors in September 2008. The Board appointed Red Flag Coordinator is responsible for updating the Program as necessary; the day-today supervision of the Program; training Company employees regarding their responsibilities with respect to the Program; and responding to employee questions and concerns regarding identity theft or the Program. The Red Flag Coordinator is required to annually prepare an Identity Theft Prevention Program Compliance Report for the Board's approval by October 1. The Identity Theft Prevention Program Compliance Report evaluates the effectiveness of the Program; the nature and extent of the Company's service provider arrangements and their impact on the effectiveness of the Program; reports any significant incidents involving identity theft and the Company's response to such incidents; and provides recommendations to the Board for periodic reviews of the Program and the adoption of material changes and other revisions, modifications and updates to the Program.

Carrier Name:

MoKan Dial, Inc. - Kansas

Carrier SPIN:

143002299

Carrier SAC:
Operating State:

411807 Kansas

Line 610:

Functionality in Emergency Situations

MoKan Dial, Inc. ("MoKan" or "the Company") has an Emergency Operations Plan ("EOP" or "the Plan") that addresses the requirements for continuity of service and systematic restoration of service after loss of service due to an emergency. The EOP is administered and maintained by a member of senior management of the parent company, Townes Telecommunications, Inc., and is reviewed annually to ensure that each applicable section is accurate and any changes or updates to the Plan are made on a timely basis.

An Emergency Director has been authorized to implement the provisions of the EOP. The Emergency Director conducts training with employees and is responsible for ensuring that all new employees are provided a 30 minute overview of the Plan as part of their orientation. Specific supervisory personnel receive additional intense instructions regarding special areas of the Plan.

The Plan established an Emergency Committee made up of senior management and key company personnel, who upon notification by the Emergency Director that a potential emergency exists, convene to declare an emergency, notify affected parties and assume control of restoration of service efforts.

An emergency control center is established at the Company's business office, which is equipped with a back-up power generator and a wireless telephone set. Depending upon the severity and type of emergency and the safety of the emergency location, a control center may be established at the site of the event.

In case of power outages, batteries in the central office will last on average from 4-8 hours depending on how many lines (AMP load) are served at that particular location. The stand-by generator has 24 hour diesel capacity and small generators are available to be put on smaller concentrators if power is lost. The small generators have to be refueled every few hours.

	e Offerings including Voice Rate Data ection Form	FCC Form 481 CMB Control No. 3060-0986/OMB Control No. 3060-0819 JUM 2013
<010>	Study Area Code	411807
<015>	Study Area Name	MOKAN DIAL INC-KS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deboreh Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net
<701>	Residential Local Service Charge Effective Date 1/1/2014	

<703>

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	sa3x	 	 622×	<b3></b3>	<543	<bs></bs>	را الله الله الله الله الله الله الله ال
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
KS	ALL		FR	13.6	0.0	1.44	0.0	15.04
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(710) Broadband Price Offerings		FCCForm 481	
Data Collection Form			0986/OMB Control No. 3060-0819
Data Collection (Co.)			
		July 2013	

<010>	Study Area Code	411807	20000000	The state of the s		5277.70
<015>	Study Area Name	MOKAN DIAL INC-KS			200000	
<020>	Program Year	2015				
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles			 200000000	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046860029 ext.				Stational Co.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ripobles@townes.net			 	

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
KS	ALL	54.95	0.0	54.95	4.0	1.0	0.0	Other, No limit on usage allows
KS	ALL	69.95	0.0	69.95	6.0	1.0	0,0	Other, No limit on usage allows
KS	ALL	89.95	0.0	89.95	3.0	2.0	0.0	Other, No limit on usage allows
KS	ALL	129.95	0.0	129,95	15.0	1.0	0.0	Other, No limit on usage allowa
								7.04
				123				
			-40					
					1	<u> </u>		
						2		

			дыу 2013]				
010>	Study Area Code		411807				
015>	Study Area Name		MOKAN DIAL INC-KS				
<020>	Program Year		2015				
<030>	Contact Name - Person l	JSAC should contact regarding this data	Deborah Nobles				
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9046880029 ext.				
<039>	Contact Email Address -	Email Address of person identified in data line <030>	dnobles@townes.net				
<810>	Reporting Carrier	MoKan Dial, Inc Kansas					
<811>	Holding Company	Townes Tele-Communications, Inc.					
<812>	Operating Company	N/A					

(800) Operating Companies

Affiliates	SAC	Doing Business As Company or Brand Designation
ETCs:	<u>i</u>	
Choctaw Telephone Company	421893	N/A
Electra Telephone Company	442069	N/A
Haxtun Telephone Company	462190	N/A
MoKan Dial, Inc Kansas	411807	N/A
MoKan Dial, Inc Missouri	421807	N/A
Northeast Florida Telephone Company	210335	NEFCOM
Pymatunng Independent Telephone Company	170200	N/A
Tatum Telephone Company	442150	N/A
Walnut Hill Telephone Company	401729	N/A
Broadband Internet Access Providers:		
MoKan Communications, Inc.		N/A
NEFCOM Long Distance, Inc.		NEFCOM Communications, Inc.
PT Communications		N/A
		The state of the s
	and the same of th	

Response to Line 1010 MoKan Dial, Inc. - KS Study Area No. 411807

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) MoKan dial, Inc. - Kansas ("MoKan") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. MoKan's current total local end-user rate 1 of \$15.04, which is made up of a monthly basic local residential rate of \$13.60 plus a monthly mandated state assessment fee of \$1.44, is not above the standard deviation as specified in the USF/ICC Transformation Order. 2

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Carrier Name:

MoKan Dial, Inc. - Kansas

Carrier SPIN:

143002299

Carrier SAC: Operating State:

411807 Kansas

Line 1210:

Terms and Conditions for Lifeline Program Customers

MoKan Dial, Inc. ("MoKan" or "the Company") complies with the FCC CFR 47 §§54.4, Universal Service Support for Low-Income Customers and Kansas Statute 66-2006, which adopted the Kansas Lifeline Service Program. The Company has developed a Lifeline Program Policy & Procedures Manual, which incorporates both the federal and state Low-Income Program requirements. Lifeline is a non-transferable retail service offering for which qualifying low-income consumers receive a \$9.25 federal discount and a \$7.77 state discount on flat rated basic local telephone service, whether it is purchased on a stand-alone basis or as part of a bundled service that includes voice and data services and optional calling features. Lifeline customers are charged a separate charge for toll calls, but are provided Toll Blocking free of charge if they elect to subscribe to the service. The Lifeline supported services are as shown below:

	MoKan Kansas	
Residence Access Line	13.60	
Federal SLC	6.50)
Total Monthly Rate	20,00	
Lifeline Discounts to Total Monthly Rate: Federal Flat Rate Lifeline Support State Lifeline Support	£ 55	FCC 497: Lifeline Worksheet KUSF Worksheet – Carrier Remittance Worksheet
Total Lifeline Service Monthly Rate	(17.02)	
	1	1

Additional Services:

Toll Blocking is free to Lifeline customers who subscribe to this service.

The Company is required to include the Lifeline Service Program in their Local Exchange Tariff. The rates for basic local residential service are also contained in the Local Exchange Tariff and the rates for the federal SLC are included in the NECA Tariff No. 5. Changes to any of these rates must be approved by the appropriate regulatory agency.

	3005b	IncomeStatement	
Current Value For Total Fixed Charges (25)		Error Status	
Prior Year	1	Value is valid.	
This Year	1	Value is valid.	

	Number of fields with in	valid data	
3005a BalanceSheet		0	
3005b IncomeStatement		0	
3005c Cashflow		0	7000000

	Mandatory fields that are blank		
Worksheet	Input Item	Line Item	Error Status
3005a BalanceSheet	Study Area Code	<010>	OK
3005a BalanceSheet	Study Area Name	<015>	ok
3005a BalanceSheet	Program Year	<020>	OK
300Sa BalanceSheet	Contact Name - Person USAC should contact regarding this data	<030>	ок
3005a BalanceSheet	Contact Telephone Number - Number of person identified in data line <030>	<035>	DK
3005a BalanceSheet	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	OK
3005c Cashflow	Explanation for cell C20	5	OK
3005c Cashflow	Explanation for cell C35	22	OK
3005c Cashflow	Explanation for cell C45	27	OK .

Totals that can not be zero				
Worksheet	Input Item	Line Item	Error Status	
3005a BalanceSheet	Total Assets	24	ок	
3005a BalanceSheet	Total Liabilities and Equity	59	ok .	
3005b IncomeStatement	Input items for prior year		DK	
3005b IncomeStatement	Input items for current year	TV TANADANA DAY	OK	

5a) Operating Report for Privately-Held Rate of Return Carriers	FCC Form 481
nce Sheet - Data Collection Form	OMB Control No. 3060-0986
1 of 3	July 2013
0> Study Area Code	<010>
5> Study Area Name	<010> <015> MoKan Dial Telephone Company.
0> Program Year	<015> MoKan Dial Telephone Company <020> 2015
0> Contact Name - Person USAC should contact regarding this data	<020> 2015 (030) Deboral Nobles (030) (030) Deboral Nobles (030) (
5> Contact Telephone Number - Number of person identified in data line <030>	<030> Deborah Nobles <035> 904-588-0029
9> Contact Telephone Email Address - Email Address of person identified in data line <030>	<035> 904-688-0029 (<039> <u>Chooles@townesnet</u>
Files as reviewed single company	Filed as audited single company
Filed as reviewed consolidated company	Er Filed as audited consolidated company
Filed as subsidiary of reviewed consolidated company	Filed as subsidiary of audited consolidated company
	RTIFICATION
hereby certify that the entries in this report are in accordance with the accounts and other record	
Deborah Nobles	
Signature Date	
PART A	A. BALANCE SHEET

(3005b) Operating Report for Privately-Held Rate of Return Carriers	FCC Form 481	
Balance Sheet - Data Collection Form	OMB Control No. 3060-0986	
≥ 2 of 3 July 2013		
<010> Study Area Code	<010>	411807
<015> Study Area Name	<015> MoKan Dial Telephon	e Company
<020> Program Year	<020>	2015
<030> Contact Name - Person USAC should contact regarding this data	<030> Deborah Nobles	
<035> Contact Telephone Number - Number of person identified in data line <030>	<035> 904-688-0029	
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	<039> dnobles@townes.net	



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(3005c) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form

Page 3 of 3

<010> Study Area Code

<015> Study Area Name

<020> Program Year

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

FCC Form 481

OMB Control No. 3060-0986

July 2013 <010>

411807

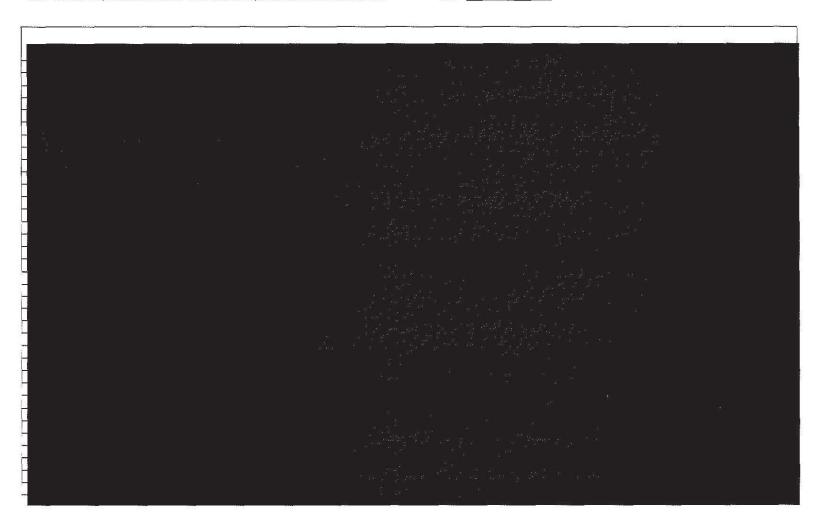
<015> MoKan Dial Telephone Company

<020> 2015

<030> Deborah Nobies

<035> 904-688-0029

<039> dnobles@townes.net

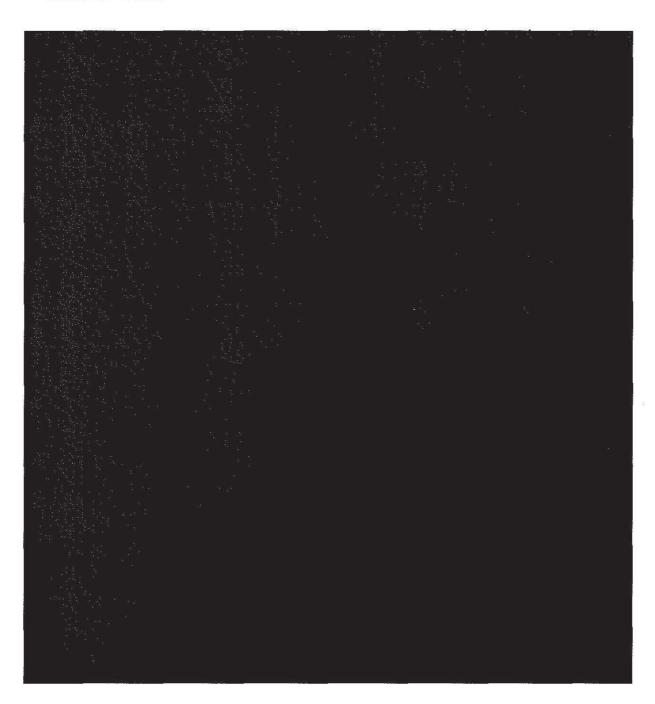


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MoKan Dial, Inc. 505 Plaza Circle Suite 200 Orange Park, Florida 32073

904-688-0017 (Fax) 904-688-0049

George Frederick CPA PLLC 7807 E Oberlin Way Scottsdale, AZ 85266





Page 2 of 3



Page 3 of 3